Post-Traumatic Stress Disorder (PTSD) Demonstration Claim

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| Veteran: Roger Martinez | Claim number: 6Y03XX00 |
| DOC: 01/14/2022 | EP: 020 - New |

NOTE: Explain to the students that we use the VBMS Demo Candidate Martinez for all demonstration claims. Explain that if they follow along during the demonstration inside of VBMS Demo that as we move through IWT they could have multiple EPs for the same Veteran. They need to focus on the development action that is being demonstrated inside of the training environment. This demonstration is about Post-Traumatic Stress Disorder (PTSD) and the proper development steps necessary to process the claim.

The Veteran submitted a claim on VA Form 21-526EZ (SEP2019) for PTSD on January 14, 2022.

Of record in his electronic claims file are:

* Verified service (Navy 08/01/1980 to 07/31/1990)
* a signed VA Form 21-526 received January 4, 2003
* a 3101 request and response from NPRC for an M01 and S01
* The STRs are silent of any complaints of anxiety
* Rating Decision and notification letter dated June 16, 2003 which show he has previously claimed and been denied hearing loss due to no current diagnosis
* CAPRI Enterprise search shows Veteran has received treatment at the Baltimore VAMC for anxiety

His DD214 does not indicate any assignments in combat areas or show any combat badges, medals or awards.

Take all necessary development actions.

**FOR INSTRUCTORS ONLY:**

* Special Issues: *PTSD - Non-Combat*, *FDC Excluded – Necessary Form(s) not Submitted*, and *Local Mentor Review*
  + Subsequent Development letter
    - Develop for 21-0781
      * Special Issue Development: PTSD - Need stressor details/med evidence of stressful incdnt
    - FDC Exclusion: Letter Creator – FDC Writeout Letter: FDC Application was not submitted with all the items required to process claim.
  + Once the letter is finalized in VBMS the tracked items will be created, but the letter isnt released until package is sent via Package Manager. The trainee must click on the “Here” hyperlink to go to Package Manager or Click on the Veteran tab to select Package Manager. Once in Package Manager, the letter will show as a draft format. Choose the letter, ensure the recipient info is correct and select Send Package at the top right.
* PIES O50 request needed for personnel records
* An Initial PTSD examination would not be ordered at this point, as we cannot verify the stressor.
* Tracked items
  + PTSD – Need stressor details/med evid of stressful incdnt (automatic after letter is finalized)
  + MANLPIESRQST: PIES request for O50
  + COMPMGT: Secondary Action Required
* Note: Exam review incomplete. Waiting for 21-0781 and personnel records to determine if examination is warranted.